

City of Dresden Citizen Survey

1. In general, how satisfied are you with the way your city government is doing its job? (check one)

_____	Very Satisfied	_____	Dissatisfied
_____	Satisfied	_____	Very Dissatisfied
_____	Neither Satisfied nor Dissatisfied		

2. How safe would you feel walking alone at night in Dresden? (check one)

_____	Very Safe	_____	Unsafe
_____	Safe	_____	Very Unsafe
_____	Neither Safe nor Unsafe		

3. How safe do you feel from loss of life or property due to fire? (check one)

_____	Very Safe	_____	Unsafe
_____	Safe	_____	Very Unsafe
_____	Neither Safe nor Unsafe		

4. To what extent do you agree with the following statements: “My city officials are responsive. They listen to citizens and try to meet our needs for city services.” (check one)

_____	Strongly Agree	_____	Disagree
_____	Agree	_____	Strongly Disagree
_____	Neither Agree nor Disagree		

5. To what extent do you agree with the following statement: “I don’t think that city officials in Dresden care very much about what I think.” (check one)

_____	Strongly Agree	_____	Disagree
_____	Agree	_____	Strongly Disagree
_____	Neither Agree nor Disagree		

6. To what extent do you agree with this statement: “The efforts of city employees seem to be well coordinated.” (check one)

_____	Strongly Agree	_____	Disagree
_____	Agree	_____	Strongly Disagree
_____	Neither Agree nor Disagree		

7. How would you rate the job your Dresden city government is doing in providing the following services: on the chart below, please circle the number which corresponds to your rating by using the following scale:

6 Don't Know

5 Very Good

4 Good

3 Neither Good nor Bad

2 Bad

1 Very Bad

Quality of streets (repair, markings, name signs, surface quality)	1	2	3	4	5	6
Cleanliness of streets	1	2	3	4	5	6
Street lighting	1	2	3	4	5	6
Ease of travel by car (number of streets, width, layout and design)	1	2	3	4	5	6
Attitude and helpfulness of police officers	1	2	3	4	5	6
Police response time when called	1	2	3	4	5	6
Police protection (ability to reduce or prevent crime)	1	2	3	4	5	6
Fire department response time when called	1	2	3	4	5	6
Fire protection (ability to reduce or prevent loss of life and property due to fire)	1	2	3	4	5	6

Quality of the building permitting and inspection process	1	2	3	4	5	6
Attitude and helpfulness of fire department personnel	1	2	3	4	5	6
Water services (water smell, taste, response to complaints or requests for service, attitude and helpfulness of water department employees, water pressure.)	1	2	3	4	5	6
Adequacy of animal control efforts	1	2	3	4	5	6
Attitude and helpfulness of parks and recreation employees	1	2	3	4	5	6
Recreation programs and facilities (quality of programs, program diversity, location of activities)	1	2	3	4	5	6
Sewer services (attitude and helpfulness of sewer department employees, response to complaints or requests for services)	1	2	3	4	5	6
Traffic control (adequacy of directional signs, enforcement of traffic laws, placement of traffic lights)	1	2	3	4	5	6
Trash collection (including noise during collection, number of missed collections, spillage of garbage, damage to property resulting from collection)	1	2	3	4	5	6

8. Considering what you get for your money, do you feel the cost of city government and city services is too high, about right, low, or too low? (check one)

_____ Cost is too high

_____ Cost is high

_____ Cost is about right

_____ Cost is low

_____ Cost is too low

